



# INNOVATION IN SERVICE DELIVERY: An example from Child Marriage Restraint act 2017



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*International Conference On*  
**MANAGING CHANGE FOR BETTER PUBLIC SERVICE DELIVERY:  
SOUTH AND SOUTH-EAST ASIAN EXPERIENCE, BPATC - 2017**





# Innovation

# 1

A novel or alternative **solution** to any problem that ensures cost effective, hassle free, quality and transparent service delivery even without any change in existing law, act or policy. The innovator may have to take certain level of risk for the sake of people.

# 2

Successful innovation is the creation and implementation of new processes, products, services and methods of **delivery** which result in significant improvements in outcomes efficiency, effectiveness or quality.



# HPM's Commitment



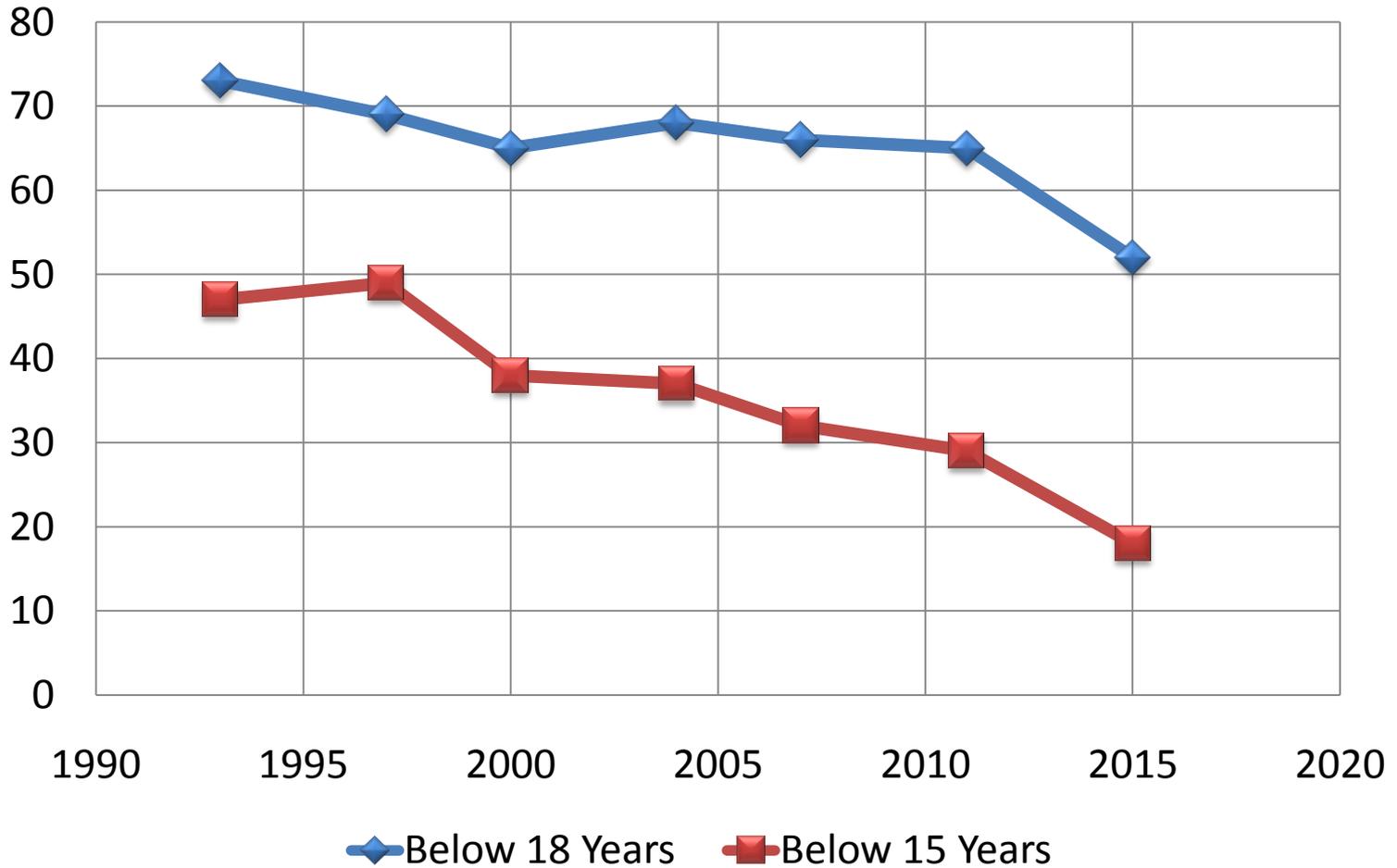
No marriage  
below the age  
of 15 years by  
2021

The number of  
girls getting  
married  
between the  
age of 15 and  
18 years will  
be reduced to  
one thirds  
by 2021

End child  
marriage by  
2041



# Prevalence of Child Marriage in Bangladesh





# Instruments and obligations

**1**

**Target 5.3 of Sustainable Development Goal 5**

“Eliminate all harmful practices, such as child early and forced marriages”

**2**

**Muslim Marriages and Divorces (Reg.) Act, 1974**

**3**

**Hindu Marriages Act, 2012**

**4**

**Christian M. Act, 1872 & Special M. Act, 1872**

**5**

**Child Marriage Restraint Act, 2017 & Women Policy, 2011**

**6**

**Universal Human Rights Declaration, 1948**



## Cause

Recently repealed Child Marriage Restraint Act, 1929 failed to stop child marriage

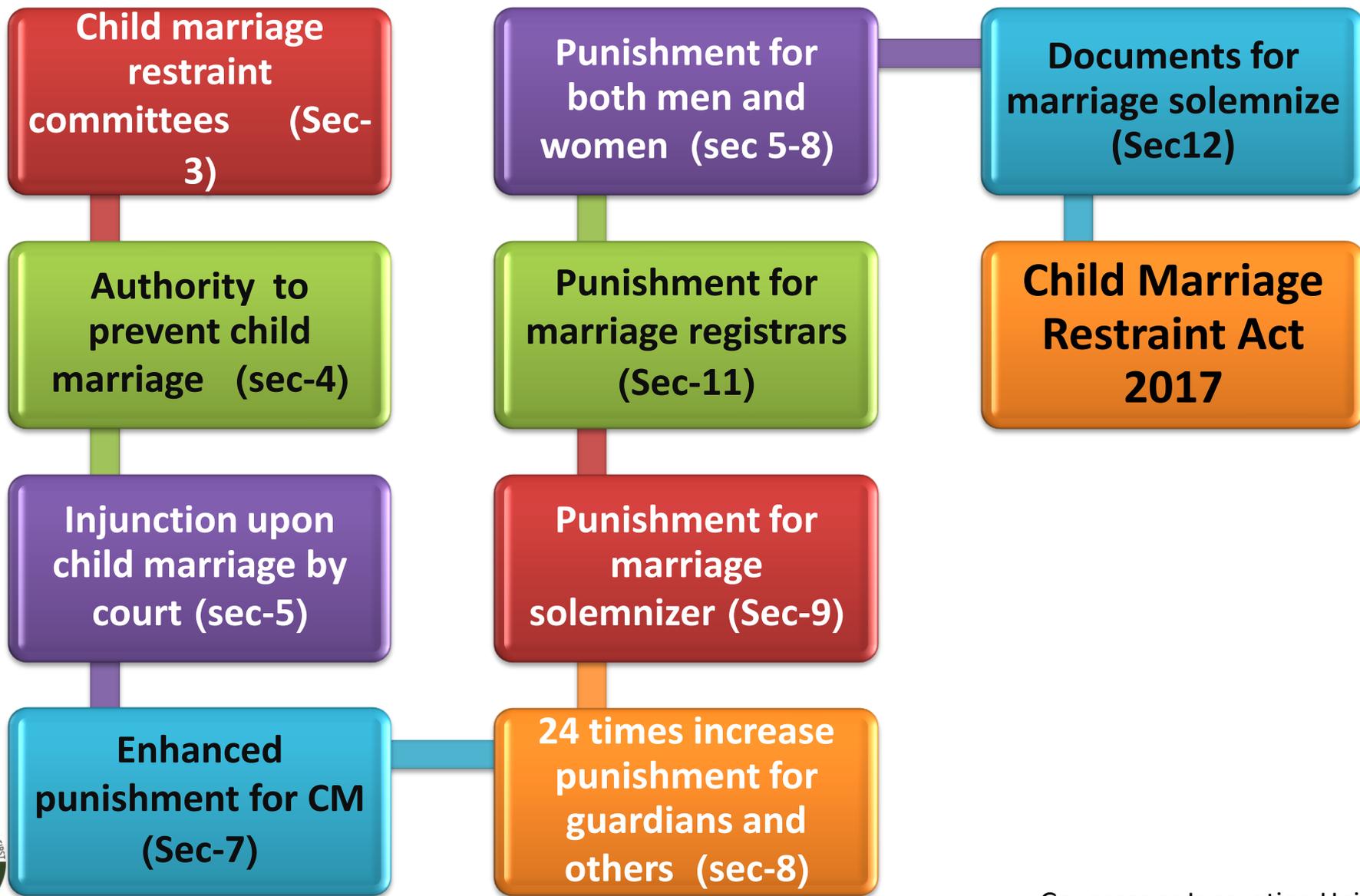
**1929  
Vs  
2017**

## Effect

With a view to make a time friendly act government repealed Child Marriage Restraint Act, 1929 and enacted new Child Marriage Restraint Act ,2017



# Important Provisions





# GIU's Research Findings

- Very **easy** marriage solemnize



- **Validity** of marriages



- **Undocumen**  
**ted** marriages



- Malpractices of marriage registrars



- Marriage solemnizers are out of monitoring and awareness program



- Wrong perception on **affidavit and court marriage**



- **Remedy** of all problems

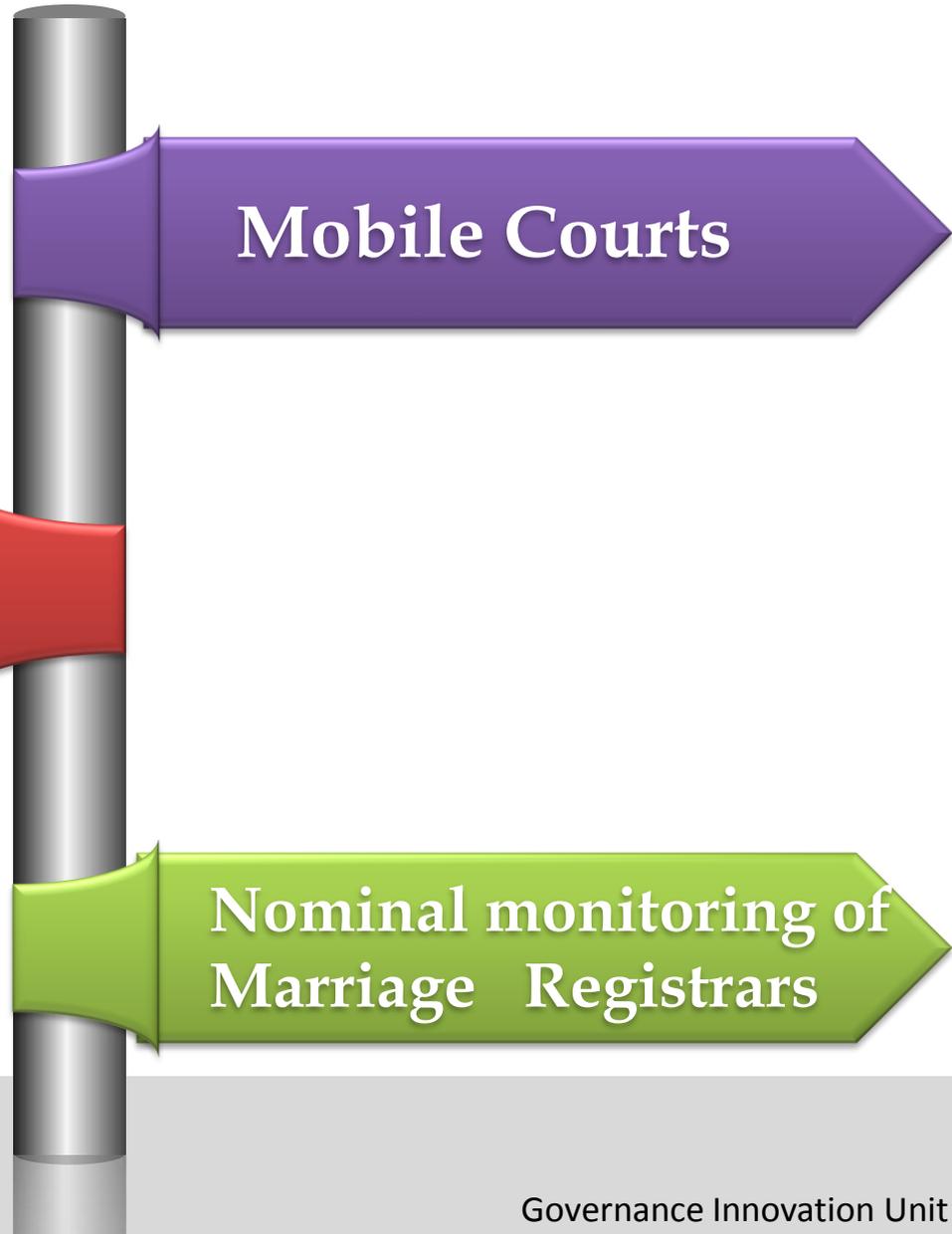


- **Weak** execution of acts ,rules





# Past methods of checking Child Marriage



Mobile Courts

Extensive awareness  
programs

For students, local public representatives  
,guardians ,local elites etc.

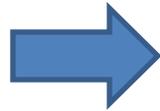
Nominal monitoring of  
Marriage Registrars



# Marriage Process

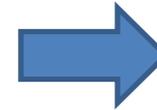
## Bachelor

Bride  
and  
Groom  
“Patro  
–Patri”



## Marriage Solemnize

Marriage  
Registrars  
Imam, Purohit,  
Guru, Father,  
Elderly Persons,  
Madrahsa  
Teachers, Vhikhu,  
Ojha

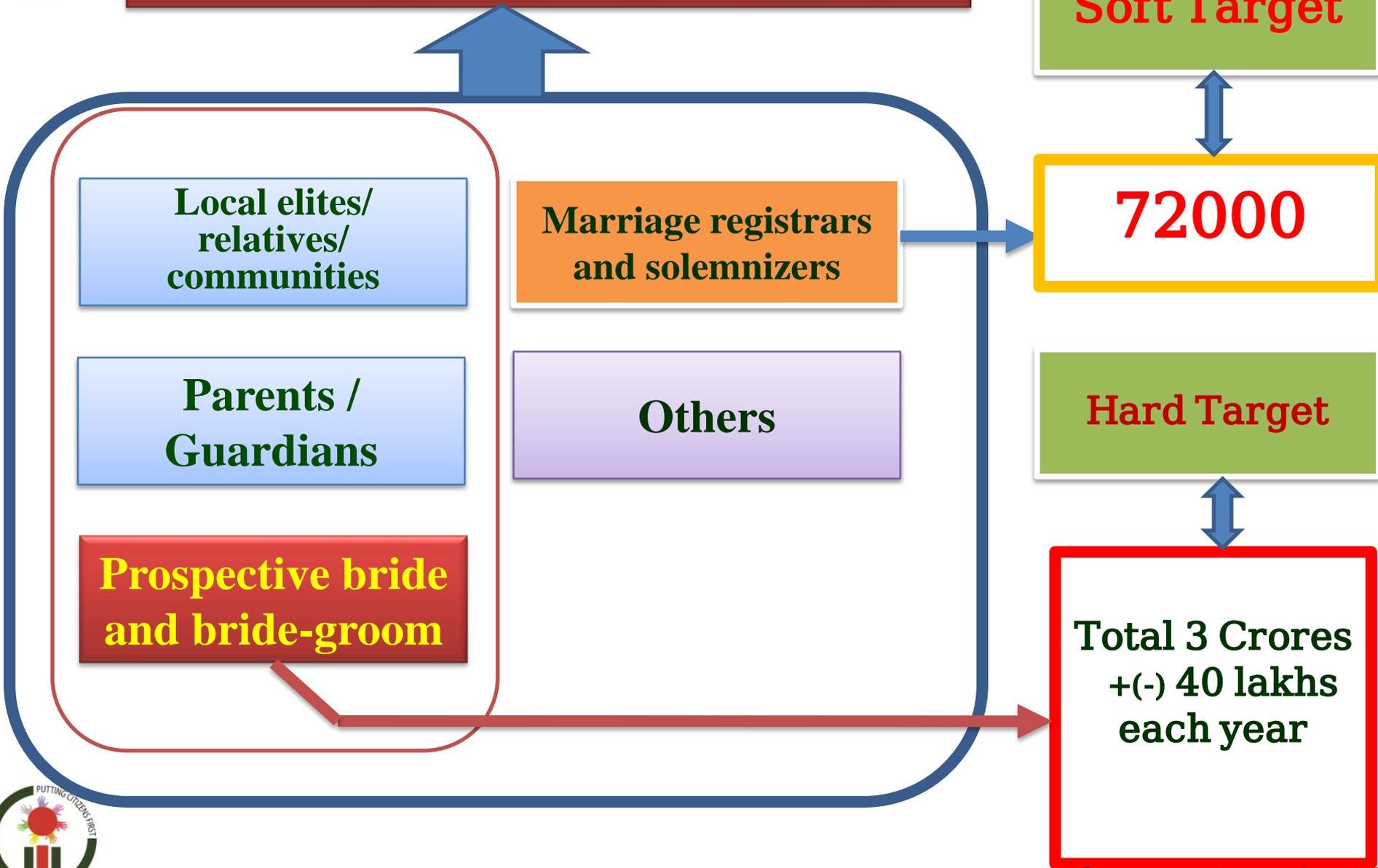


## Married

- Couple
- Husband  
and Wife



# Stakeholders of Marriage



Soft Target

72000

Hard Target

Total 3 Crores  
+(-) 40 lakhs  
each year





# Where intervention is important and urgent?

Traditional approach



Weak stakeholders and victims

VS

GIU Approach



Mandatory



- I do n't solemnize child marriage
- I do n't register and solemnize child marriage
- I do n't assist in marriage solemnize and registration



# Achievements



Bangladesh has improved its position from 5th highest child marriage country in 2013 to 8th in 2015



Reduced child marriage rate from 66% of 2011 to 52% in 2015 and 35% in 2016



Reduced under 15 child marriage rate from 29% of 2011 to 18% in 2015 and 7% in 2016



**Implementing  
the Law**

**Transformation  
to Result  
Oriented**

**Tendency to  
keep the  
problem  
alive**

**Proper  
Implementat  
ion at Field  
Level**

**Managing at  
Top**





# Our Dream Trajectory



Middle Income Country



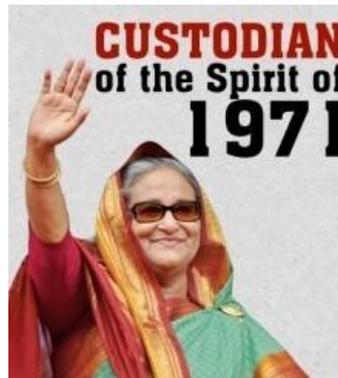
VISION 2021

Development Junction



SDGs 2030

Golden Bangla



2041 DEVELOPED COUNTRY



DEPENDS on our ability to translate the vision

2071 : 100 YEARS of INDEPENDENCE

Safe Delta



2100 DELTA PLAN

Thank you

